

GREEN CARGO CONNECT

IT IS EASY TO BE A CUSTOMER OF GREEN CARGO'S

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Green Cargo launches digital booking solutions for easier and fast customer communication

Green Cargo has invested in a range of digital services to increase the benefits of our customers. Green Cargo Connect is part of the company's digitalization journey to offer simpler and faster customer communication. With the help of the new services, customers can easily and quickly book transports, fill in consignment notes and track their transports.

In the platform, Green Cargo offers its customers both API services for seamless integration to their own systems and the ability to connect to the

web interface, Customer Portal. Customers choose whether they want to connect to one or both solutions.

"We are extremely pleased to now offer our customers faster service, the opportunity to book around the clock and monitor the status of their freight transports via their computer or mobile devices when connected to Green Cargo Connect. We initially launch booking services for domestic wagon load and intermodal. During this year, we will develop more digital services, such as available capacity and lead times in our network, booking of international transports and expanded transport tracking service", says Shane Harrington, Head of Customer Service at Green Cargo.

With Green Cargo Connect, customers get several benefits, such as digital and fast communication, more efficient business processes and easier information exchange.

"We make it easier for our customers to choose a sustainable transport. As one of Scandinavia's largest logistics partner, we can now offer our customers several digital logistics services. We hope that our customers look forward to our Green Cargo Connect service as much as we do", says Shane Harrington, Head of Customer Service at Green Cargo.

Green Cargo is a sustainable logistics partner and crucial for Scandinavia's trade and industry. Electric trains make up over 95 percent of our ton kilometrage, meaning the climate impact is next to zero. Every 24 hours, some 400 freight trains depart, replacing around 8,500 truckloads on the road network. We serve close to 300 locations in Sweden, Norway and Denmark through our network, and with our partners we reach all of Europe. Green Cargo is owned by the Swedish State. We transport 21 million tonnes of freight, have 1,800 employees and annual sales of about SEK 4 billion (2020).

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